# HIMMAT SINGH GREWAL

Eager to apply strong teamwork, problem-solving skills, and a commitment to excellence in a dynamic work environment. Ready to contribute effectively to a team and grow professionally.

## PROFESSIONAL EXPERIENCE

### Casual Server

Magnolia Gardens - A Bria Seniors Community | Langley, BC | August 2024 – January 2025

• Provided exceptional customer service by serving meals to residents while meeting dietary needs.

• Assisted in meal preparation, plating, and ensuring food safety standards.

• Cleared tables, washed dishes, and maintained a clean kitchen environment.

• Restocked kitchen supplies and ensured timely event setups.

### Bar Attendant & Plated Server

Vancouver Convention Centre | Vancouver, BC | September 2023 – January 2025

• Delivered outstanding guest experiences through professional food and beverage service.

• Managed bar operations, including drink preparation, cash handling, and inventory control.

• Collaborated with kitchen staff for efficient meal service and guest satisfaction.

• Maintained compliance with health and safety regulations while ensuring a clean workspace.

### Customer Experience Associate

HDFC Bank | Ludhiana, India | April 2021 – February 2023

• Handled daily banking transactions, including deposits, withdrawals, and bill payments.

• Assisted customers with digital banking tools, enhancing user experience.

• Delivered financial product recommendations based on customer needs.

• Ensured compliance with banking policies and security standards.

## EDUCATION

• Certificate in Financial Accounting | University Canada West, Vancouver, BC | March 2024

• Post Graduate Diploma in Computer Applications | GGN Khalsa College, Ludhiana | July 2022

• Bachelor’s in E-Commerce & Digital Marketing | GGN Khalsa College, Ludhiana | August 2021

## SKILLS

• Customer Service & Client Relations

• Cash Handling & POS Systems

• Inventory Management & Stock Control

• Food & Beverage Service

• Health & Safety Compliance

• Team Collaboration & Leadership

• Digital Banking Assistance

• Problem-Solving & Time Management

## CERTIFICATIONS

• Serving It Right

• Food Safety Level 1

• Occupational First Aid (OFA-1)

• Workplace Hazardous Materials Information System (WHMIS)

## LICENSES

• Security Worker License

• Class 5 Driver’s License